



Donor Privacy Policy

Last Updated: July 2021

RefugePoint, Inc. values our generous supporters and is committed to respecting the privacy of our donors. This Donor Privacy Policy supplements our organization-wide RefugePoint Privacy Policy and Terms of Use, and provides specific information regarding how we handle your data when you make a donation. We may therefore process donor information in accordance with the organization-wide policy except as otherwise described below.

In addition to agreeing to our Terms of Use, you represent and warrant to RefugePoint that the donor information you provide is true and that you are authorized to use the applicable means of payment to make your donation. You agree that all donation payments are final and will not be refunded unless RefugePoint, in its sole discretion, agrees to issue a refund.

Donor Information You Provide

The donor information you provide us and that we maintain in our secure donor database may include:

- **Contact Information**, such as your name, address, phone number, and email address.
- **Donation Information**, such as the amount, date, and donation method.
- **Communications, Interests, and Donation Preferences**, including any requests or comments received or preferences on receiving updates.
- **Payment Information**, including payment card information and billing information, in order to allow our third-party payment processor, Classy, to process your donation via our website. RefugePoint does not retain payment information once processed nor do we save payment information in our donor database. To learn more about how Classy uses your payment information, please review Classy's [privacy policy](#).

How We Use Donor Information

We use donor information to process your donation, and for other purposes such as issuing acknowledgment and receipts for donations, thanking and communicating with donors regarding their support, providing program updates, informing donors of new ways to support RefugePoint's work, and tracking and analyzing donor data. We may also use donor information as described in the organization-wide RefugePoint Privacy Policy.

However, please note that:

- We do not sell or lease donor information in any form.
- We do not send communications to our donors on behalf of other organizations.

- We may use donor information to comply with rules and regulations governing IRS 501(c)(3) financial reporting, and reporting requirements related to specific grants and contributions made to RefugePoint.
- We adhere to any donor requests for anonymity and only recognize donors by name in our annual report who have not requested anonymity. If you do not want to be recognized in a future annual report for your donation, please email giving@refugepoint.org

RefugePoint donors can opt out of receiving any donor communications at any time. If you would like to do so, or have any other questions regarding the Donor Privacy Policy, please email giving@refugepoint.org.